

ONLINE GIVING: Frequently Asked Questions

What account do I choose?

When you give online, you will have the following accounts to choose from:
Elmhurst Ministries 2017 – our yearly budget, in support of the ministries and vision of ECRC
Consecrated Capital Campaign – begun in 2014, the capital campaign to reduce the debt on our building
All others – these other items are event specific, registration or participation fees

Can I set up recurring donations?

YES. You can choose whether you want your contribution made once weekly, twice per month, quarterly, etc. You can set up as many scheduled contributions as needed or desired.

Can I use a credit or debit card?

YES. We accept any debit or credit card issued by Visa, MasterCard, Discover and American Express.
(We encourage the judicious use of credit and credit cards. And we understand that some households use this as their primary method of payment, as well as pay off the balance in full every month.)

Can I use an electronic check?

YES. Choose the “checking account” option on the *Give a Gift* page (after login).

What if I change banks?

You can edit or delete a scheduled contribution at any time, including the bank routing number, account number, date, fund, frequency and amount. Login via MyECRC (<https://elmhurstcrc.ccbchurch.com/app/login.php>) and select “Give” and “checking account” to edit or delete your contribution.

Can I update the frequency or amount of my donation?

YES. You can edit or delete a scheduled contribution, or update its frequency at any time.

When is my donation charged to my account?

Transactions may take up to 1-2 business days to appear on your account.

Do I pay any additional fees to give online?

No. Though our church will incur some small fees for credit/debit card usage (approximately 3%), your online giving option is at no charge.

Will my online contributions be reflected on my quarterly/annual giving statement?

YES. You will receive an email notification each time you make a donation. Additionally, you may access your own giving statement at any time by logging into MyECRC <https://elmhurstcrc.ccbchurch.com/app/login.php> and select the “Give” tab on the left, and then select “My giving statement” under “Actions” on the far right.

Can I just try this once?

YES.

When you select the “Give” button on [elmhurstcrc/give](https://elmhurstcrc.org/give), it will automatically provide a “*One-Time Gift*” option.

When you text **elmhurstcrc** to 77977* you’ll be provided with the options for *No, just one time*, or *Yes, set up recurring*.

** When you send “ECRC” to 77977 you'll receive a one-time reply containing a link to give to Elmhurst Christian Reformed Church. Please be aware that Msg & Data rates may apply. For full Terms & Conditions please visit <https://pushpay.com/terms>.*

Is online giving secure?

YES. The online giving uses a regulated, certified and secure company to process online contributions.

If I sign up to give online, will you be emailing me?

No. The only additional correspondence you may receive via email is your quarterly giving statements.

How do I get help?

Need login help for echecks or quarterly and yearend statements?

Click here (<https://elmhurstcrc.ccbchurch.com/app/login.php>) to sign in, sign up, or get login/user information.

Need login help for mobile or online giving?

Go to <https://pushpay.com/pay/elmhurstcrc>

Have giving questions? Contact our Executive Director, Jack Lanenga (jack.lanenga@elmhurstcrc.org) or phone 630.600.5072.